

Termination of Your Call Plan



TRtelecom

www.trtelecom.com.au

📞 1300 550 014

Please note that the termination process can take up to 3 business days

Services will only be terminated when the customer notifies TR Telecom to do so, and will be terminated from the end of the month when notification is received. Early exit fees may apply if you are terminating a service within the contract period. To confirm your early exit fee please call **1300 550 014** during office hours.

After completion of the termination process ***you'll lose your service number and connectivity to the network.*** Please make sure you don't have any remote staff depending on this service/s before requesting a termination.

Please fill in your details below

First Name: _____

Last Name: _____

Contact Number: _____ **OR** _____

Contact Email: _____

TR Telecom Account Number: _____

Satellite Phone Number/s: _____ / _____

_____ / _____ **Request Date:** _____

To assist us better, please tell us why you are terminating your account:

*Suspension of Access: Customers may request suspension of service for a maximum of 2 months during the contract period, after the 12 month contract no restrictions apply to the amount of time the service can be suspended. Seasonal Traveller plans do not have the suspension option available. For a full list of terms and conditions visit www.trtelecom.com.au/customer-service.